

## The New BIR DX Roadmap for CY 2025-2028

(aligned with BIR Aspiration 2028 and Ease of Paying Taxes (EoPT) Act)



Pillar 1: Strengthening the BIR

Organization

4 Pillars

8 Programs

2025

2026

2027

2028

1.1 Cultivate Digital Culture

1.2. 360° View of the

**Employee** 

2025-2027: 1.1.1 Realign Organization to Digital 1.1.2 Create Digital Learning and Development

2025: 1.1.3 Taxpayer-centric Frontliners

2025-2026: 1.2.1 Single Version of Truth for Employee Records

2025-2027: 1.2.2 Integrated System for Employee Records

2028: Stabilize, Maintain and Sustain

Pillar 2: **Modernizing** the Digital **Backbone** of BIR

2.1 Strengthen ICT Infrastructure

2.2 Elevate Reporting and **Analytics** 

2025 -2026: 2.1.1 Cleanse and Migrate Taxpayer Data

**2025 -2027:** 2.1.2 Modernize Core Systems

2025 -2026: 2.1.3 Enterprise Architecture

2026 -2027: 2.1.4 Future-proof ICT Infrastructure and Tools

2025 -2027: 2.2.1 Optimize Reporting and Analytics Data Warehouse

2026 -2027: 2.2.2 Decision Intelligence

2028: Stabilize, Maintain and Sustain

Pillar 3: **Enhancing** Policies. Governance and Standards

3.1 Establish and Fortify Essential Frameworks

2025 -2026: 3.1.1 Data Governance and Data Management Framework (DGDM)

2028: Stabilize, Maintain and Sustain

Pillar 4: **Elevating Taxpayer Experience** and Innovating **BIR Services** 

4.1 BIR Website Phase 2

4.2 Integrated Taxpayer Portal

a. Transaction Services (3) b. Support Services (4)

**2025 -2026:** 4.1.1 BIR Website Phase 2

2025 -2026: 4.2.1 Taxpayer Portal Platform

2025 -2026: a. Transaction Services: 4.2.2 REGISTRATION Module. 4.2.3 FILING and PAYMENT Module, 4.2.4 eSUBMISSION Module

2025 -2027: b. Support Services: 4.2.5 Taxpayer Dashboard Module

2025 -2026: b. Support Services: 4.2.6 Certificate Application and Issuance Module and 4.2.7 Expanded Contact Center Module

2025: b. Support Services: 4.2.8 TP Feedback Module

4.3. Enhanced 2025: 4.3.1 Enhanced Digitized **Digitized RDO** RDO

2028: Stabilize. Maintain and Sustain